

Booking – Do's and Don'ts



Objective:

Provide travelers with helpful tips to avoid charges on personal cards. When possible, the company paid options should be used.

Support Information:

- For more assistance, use the <u>Help Center</u> or the <u>Chat</u>.
- Access Issues & New User Requests
 - o Petrochemicals, CGI, EUS & KAY Jacqueline Rosas & Jennifer Anderson
 - Specialty Chemicals, J-Tec, & TFU Corina Ojeda & Caryn Schumack

Hotels

Do: Select a hotel that displays paid by my company.

Standard Room, 1 King Bed Room details > Free cancellation before Aug-15 Paid by my company ①

Don't: Select a hotel that displays pay at hotel.

If it displays pay at hotel, you will be responsible for payment at check-in. You will also need to obtain a receipt from the hotel to submit with your expenses.

Upon check-out, it will show the company card information. This does not matter. You will be responsible for payment.

Standard Room, 1 King Bed

Room details	>
Free cancellat	ion before Aug-15
Pay at hot	<mark>el</mark> ①







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Rental Cars

Do: Book with Katoen Natie's preferred vendors.

Katoen Natie's preferred rental car vendors are *Enterprise and National*. Prior to booking a rental car, you should enroll in the Emerald Club program. To enroll, visit the National website, <u>nationalcar.com</u>. After registering, send your emerald club number to Corina.Ojeda@ktnusa.com so that you are linked to our company account.

Advantages include:

- Employees no longer have to wait at the counter to get vehicle. Travelers can go straight to the Emerald Aisle, pick up their vehicle and go!
- Status levels build more rapidly and travelers will build up points towards free upgrades and rental days on their personal Emerald number
- If needed, National/Enterprise can deliver cars to our sites or elsewhere instead of rentals always have to be picked up/dropped off at the airport
- Long term rentals are available and more affordable

Katoen Natie also has a direct bill established with *Avis*. No additional registration is required.

When searching, you can also add a filter to only show the company negotiated rates.

Filter by	
Rate type and policy	
Company Negotiated	

When completing the reservation, you will also see the conformation below.

Direct Bill	
* Your company has designated a Direct Bill number for you.	

Don't: Book with vendors who are **not** Katoen Natie's preferred vendors.

Direct Bill	
Use direct bill for payment	

Upon check-out, it will allow you to check, use direct bill for payment. This does not matter. You will be responsible for payment at pick-up.

Don't: Add additional insurance. All rentals on the company's account are covered.



